

Summary of the 2025 - 2026 metrics, annual review and survey results

May 20, 2026

Our Team



Ana Ormeni

Consultant



Anil Peer

SME



Anika Krish

Consultant

Objective



Program Context & QMS Framework



Program Performance



Performance Metrics



Collaborator Feedback



Lessons Learned and Next Steps

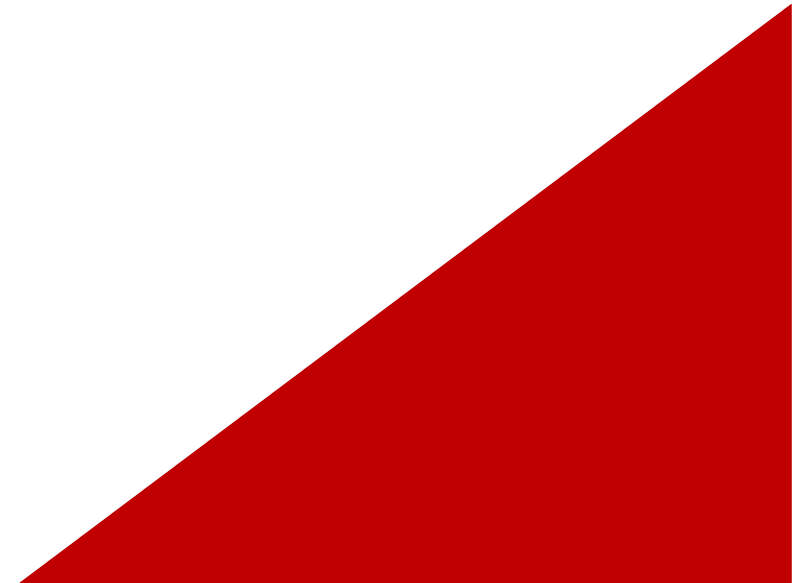
Definitions

- **Certified:** Collaborator meets the *Quality Certification Requirements*.
- **Conditionally Certified:**
 - Collaborator has demonstrated the competence to perform the necessary procedures meeting the *Quality Certification Requirements* but has not yet undergone a comprehensive review.
 - Alternatively, a certified collaborator may be moved to conditional status if a CDCB review identifies unmet *Quality Certification Requirements*.
 - Finally, a provisionally certified collaborator may be promoted to conditional after a CDCB review.
- **FRC:** Final Report Card
- **PRC:** Preliminary Review Card
- **QMS:** Quality Management System

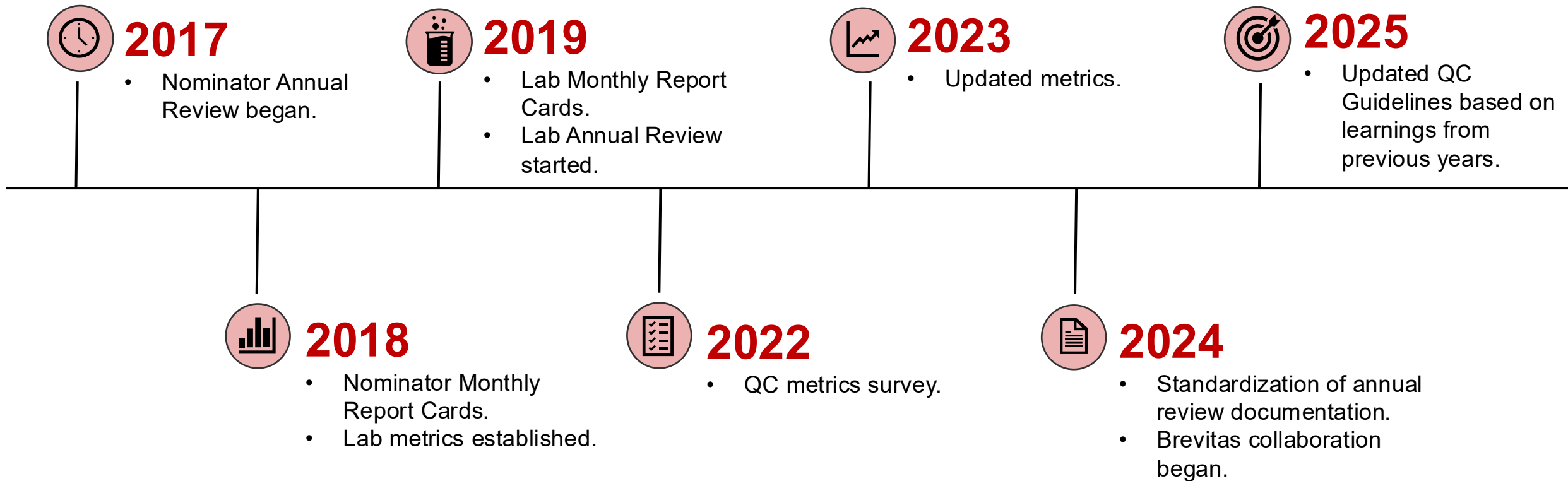


Program Context

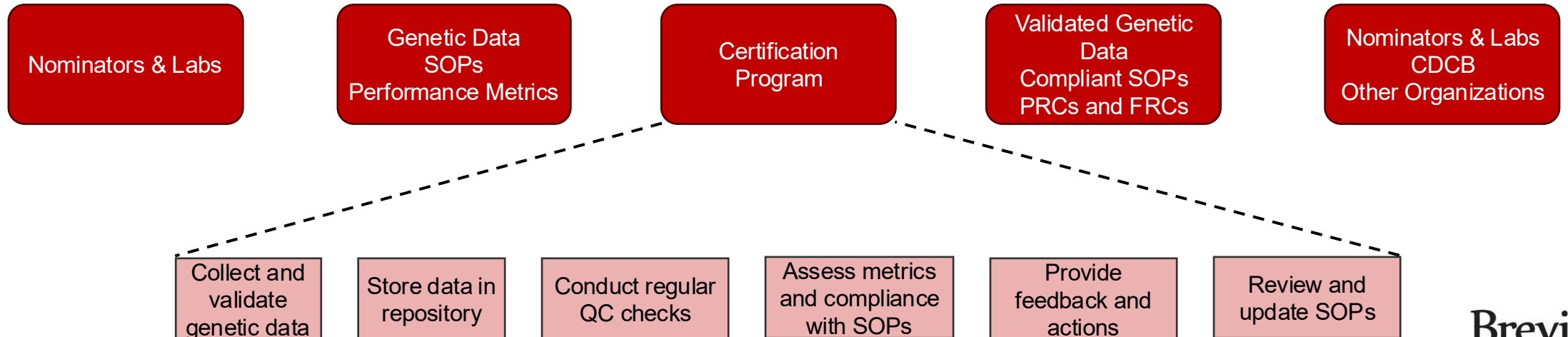
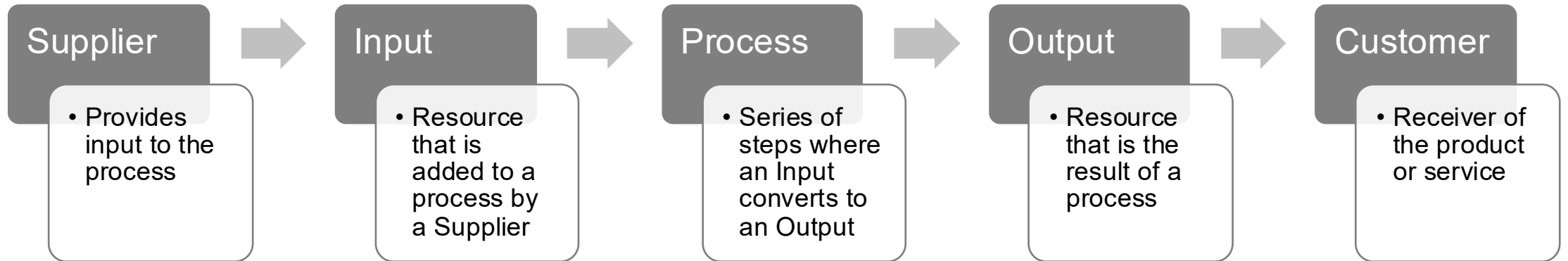
Details on the Program and Approach



History of the QC Program



Stakeholders & Process



What is a QMS?

- Structured way an organization manages quality, based on the ISO 9001 framework.
- Defines processes, roles, documents and records.
- Monitors performance and identifies issues.
- Supports corrective action and continuous improvement.

Program Context & QMS Approach

PROGRAM CONTEXT



Multi Stakeholder:
Labs, Nominators
& CDCB

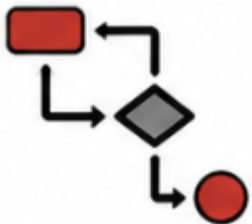


High Volume:
Large Data Intake,
Continuous Flow



Performance Drivers:
Consistency, Quality,
Speed, Transparency

QMS APPROACH



Process-Based:
Defined Certification
Workflow



Standardization:
Templates and
Review Criteria



Traceability:
Controlled Documentation
& Audit-Ready



Feedback Loop:
Collaborator Input to
feed Continuous
Improvement Process

QMS Approach Outcomes



Quality

Consistent,
reliable results



Efficiency

Faster turnaround,
optimal use of
resources



Transparency

Clear processes
and accountability

Why use a QMS approach?

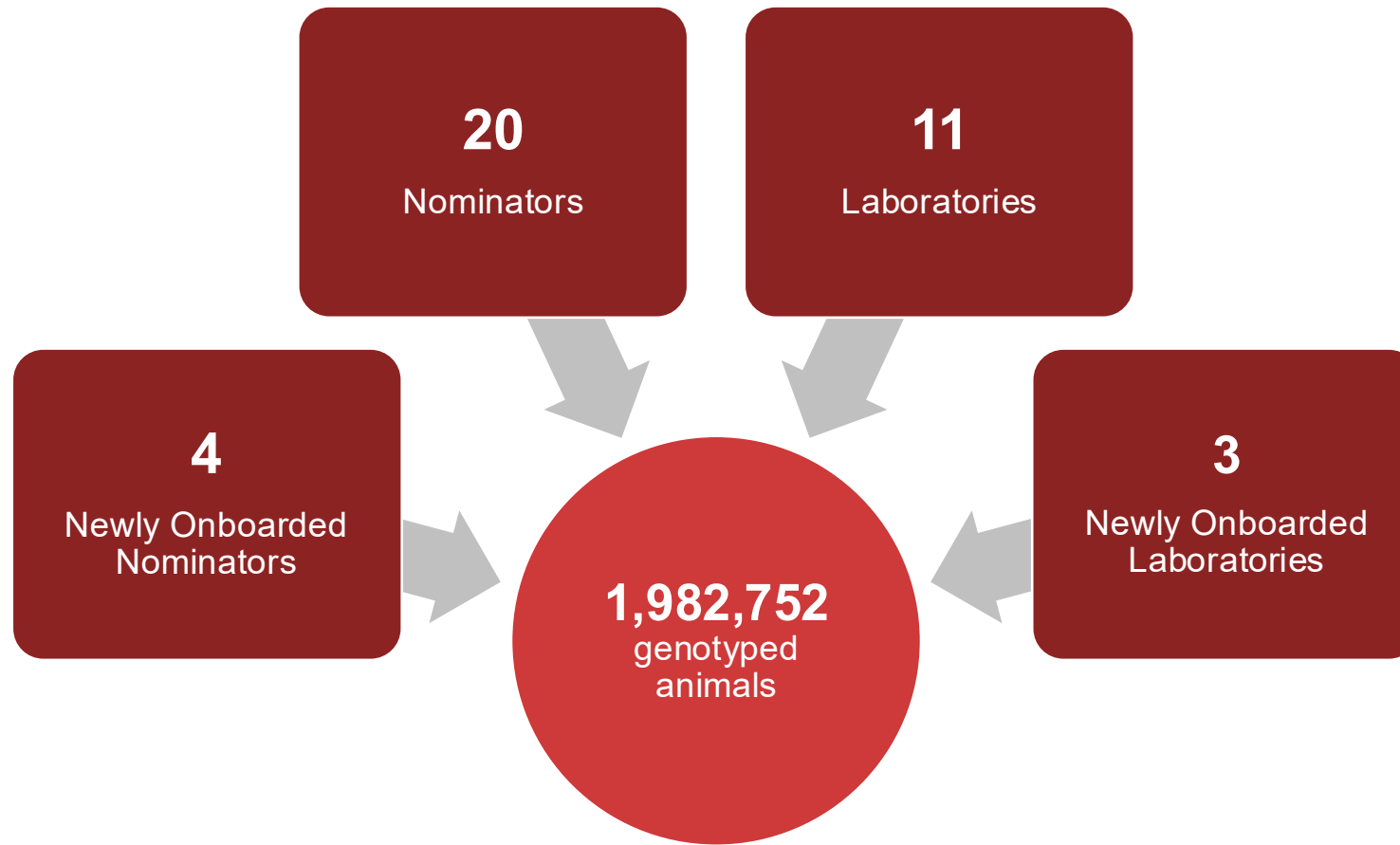
- Aligned to **ISO 9001**: Operations, Performance, Leadership and Improvement
- There was a **39% reduction** in time spent during the annual review process



Program Performance

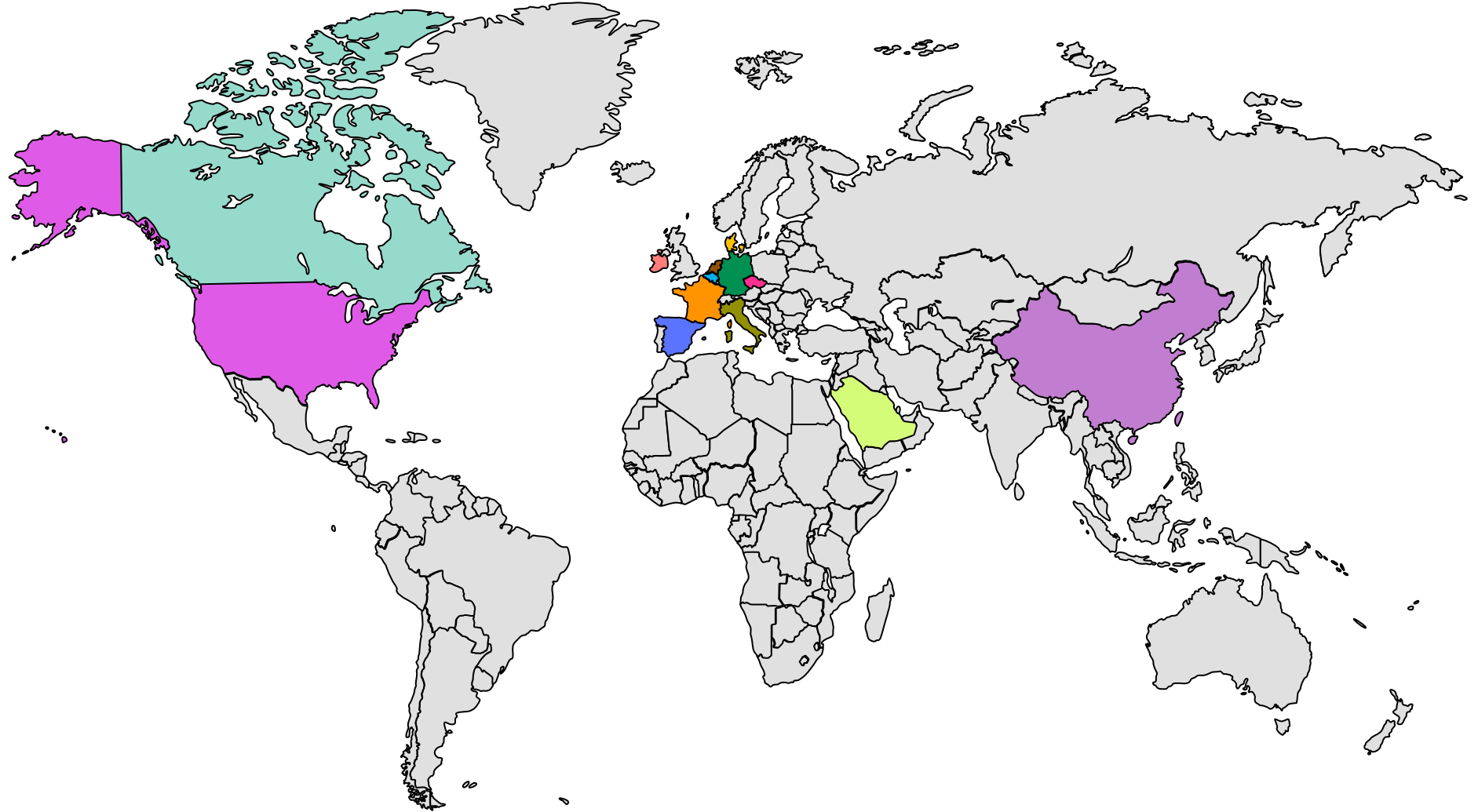


Entering the review process in 2025



Locations of Collaborators

- 1 Belgium
- 2 Canada
- 2 China
- 1 Czech Republic
- 1 Denmark
- 2 France
- 1 Germany
- 1 Ireland
- 1 Italy
- 1 Netherlands
- 1 Saudi Arabia
- 1 Spain
- 12 US



2026 Genomic Nominators



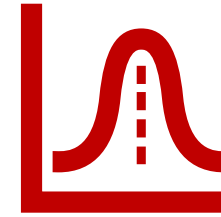
2026 Genotyping Laboratories



Collaborator Statistics



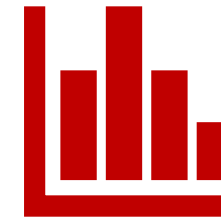
**58% of nominators
increased in nominations**



**112% avg
15% median**

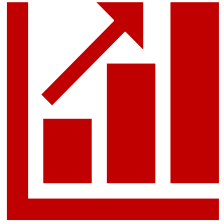


**64% of laboratories
increased in genotype
submissions**



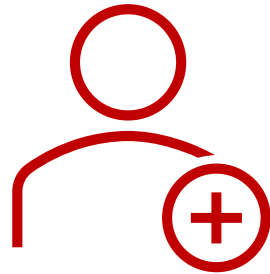
**106% avg
30% median**

Annual Review Performance



43%

Increase in SOP
review efficiency



15%

Supporting
more collaborators



2 Weeks

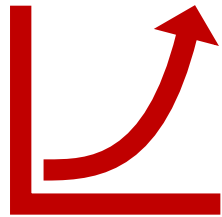
Preliminary Review
Cards **sent out**



30 - 40
Days

Nominator and Laboratory
Final Review completion

SOP 2025 Statistics



4× Increase

Nominator SOPs
reaching **maturity**



4× Increase

Laboratory SOPs
reaching **maturity**



Performance Metrics



Why Performance Metrics Matter



Set the standards for
accepted data



Protect data quality before
evaluation



Trigger corrective actions
on failures



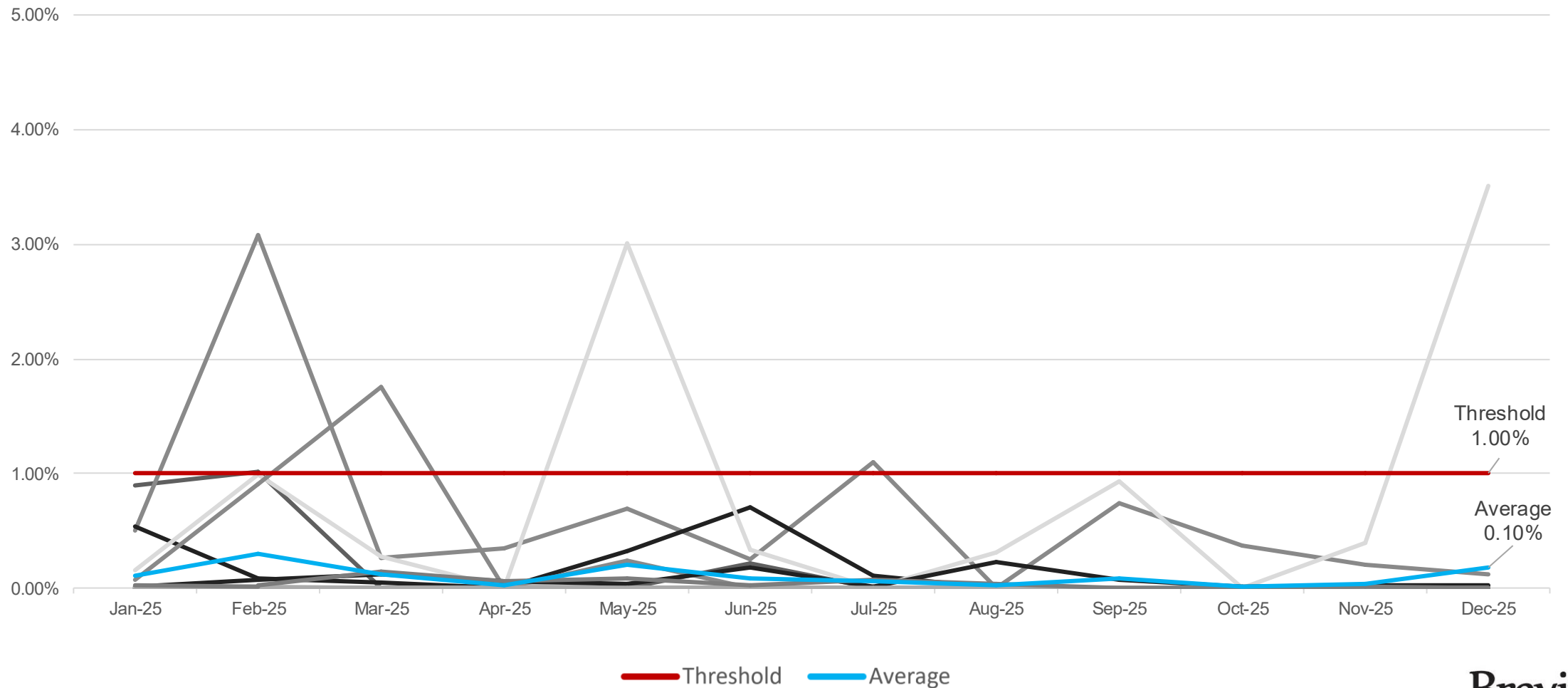
Link submission quality to
customer service quality



Good submission quality supports reliable service and customer confidence

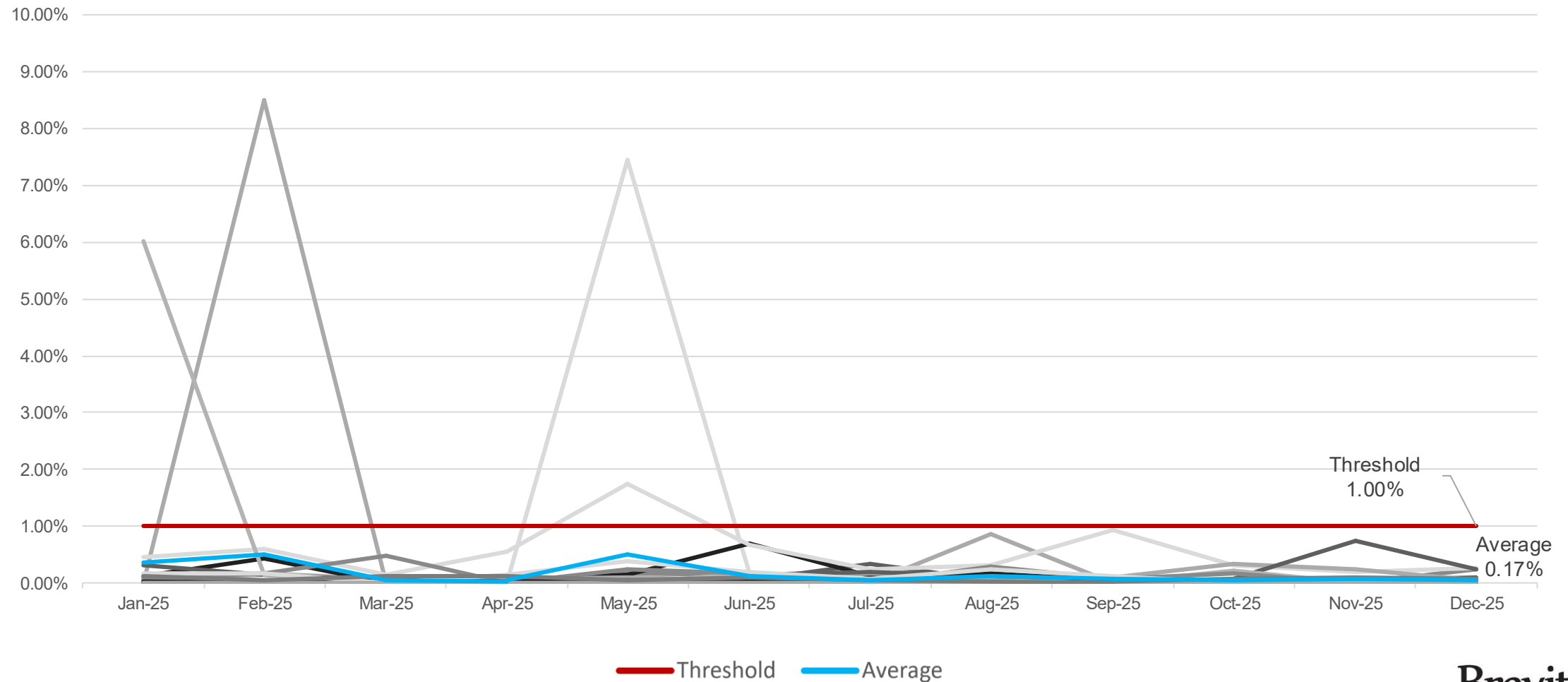
No nomination when loading (%)

Nominator Metric



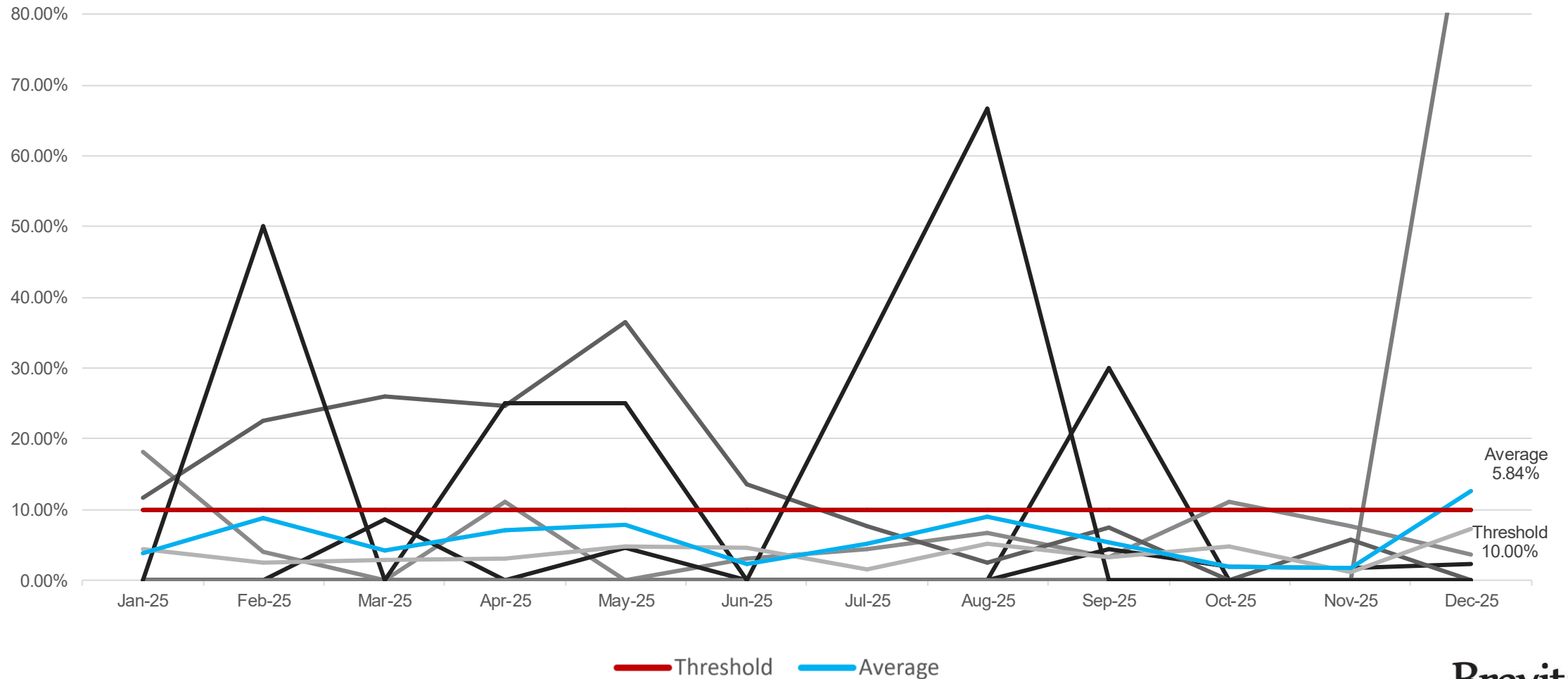
Unknown animal ID (%)

Nominator Metric



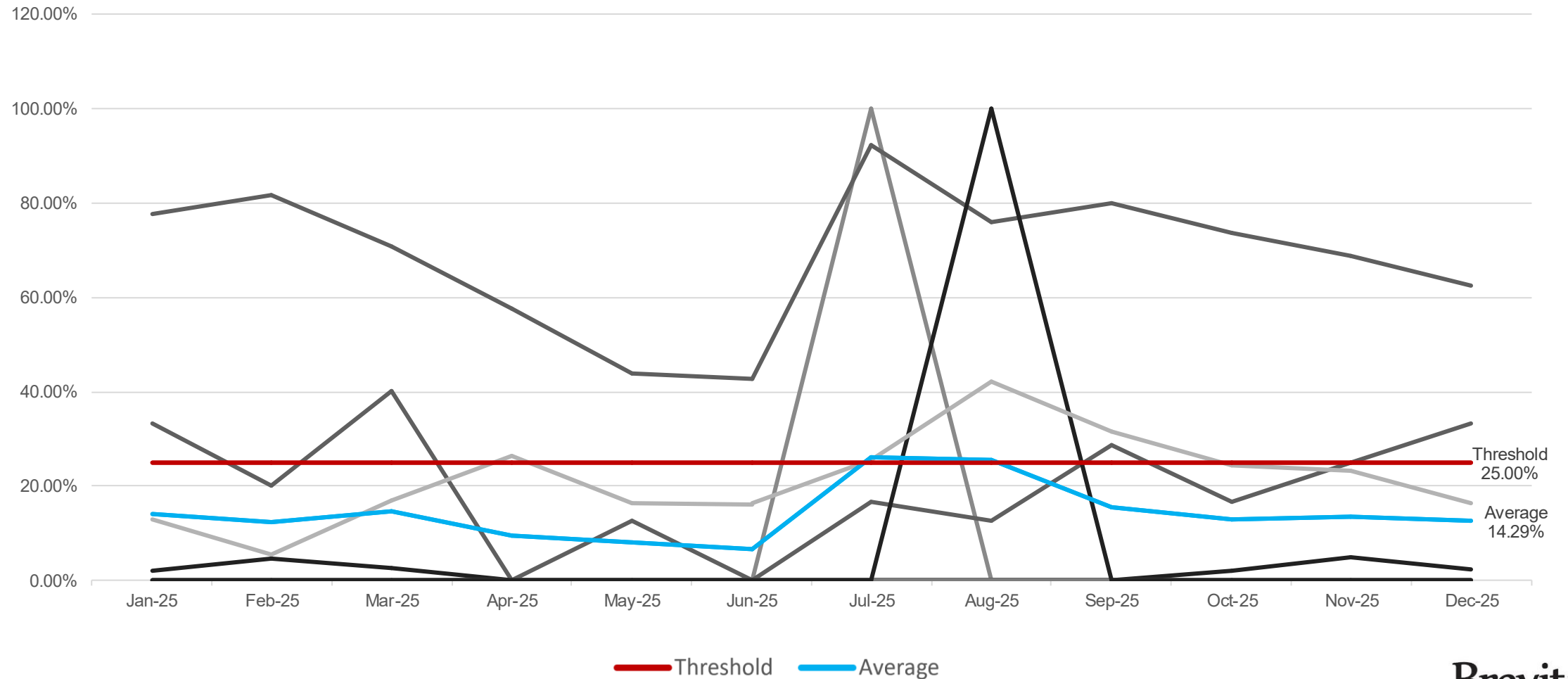
Submissions with fewer than 10 animal genotypes (%)

Laboratory Metric



Submissions failing on SNP parent-progeny conflicts (%)

Laboratory Metric





Collaborator Feedback

Annual Review Survey



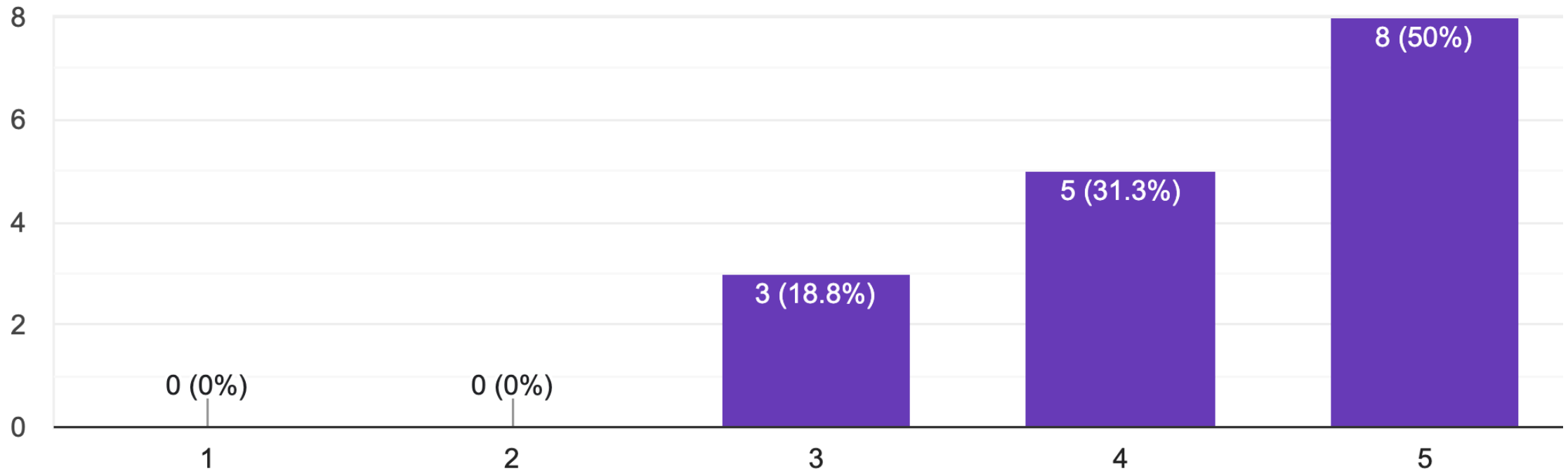
Collaborator Feedback

- Overall satisfaction trend is positive
- Common positive themes:
 - Clarity
 - Responsiveness
 - Tailored experience
- Suggestions/Comments:
 - Why is resubmission of SOPs required every year?

PRC – Content Relevance

On a scale of 1 to 5, how relevant do you find the content in the Preliminary Review Cards?

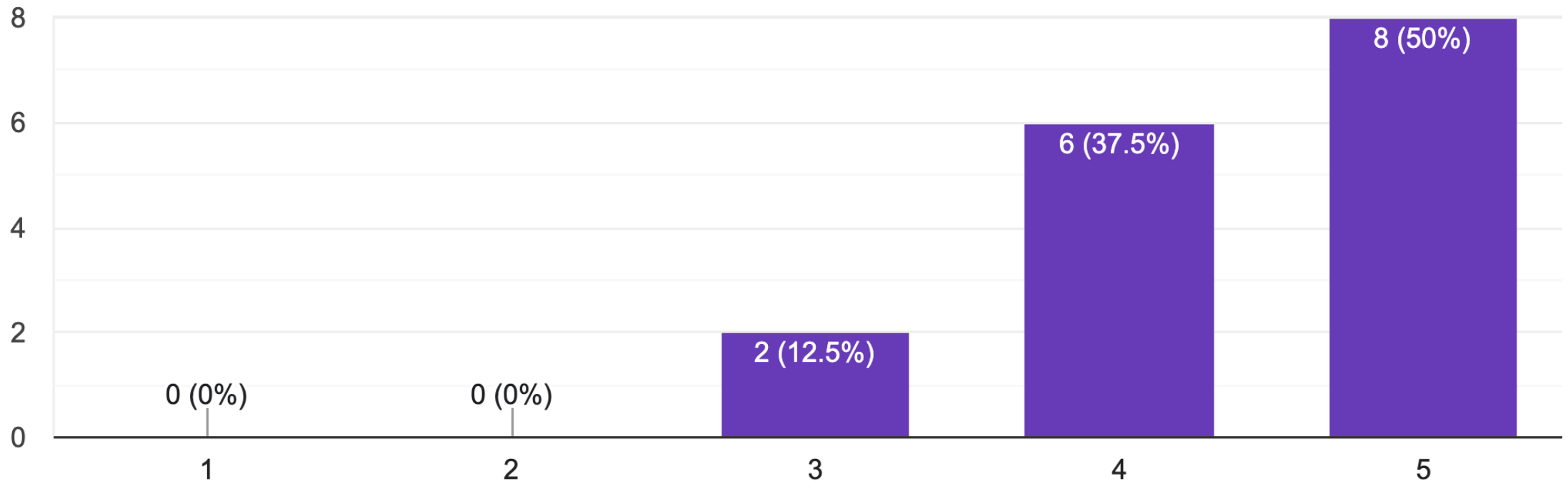
16 responses



PRC – Presentation

On a scale of 1 to 5, how would you rate your satisfaction with the formatting and appearance of the Preliminary Review Cards?

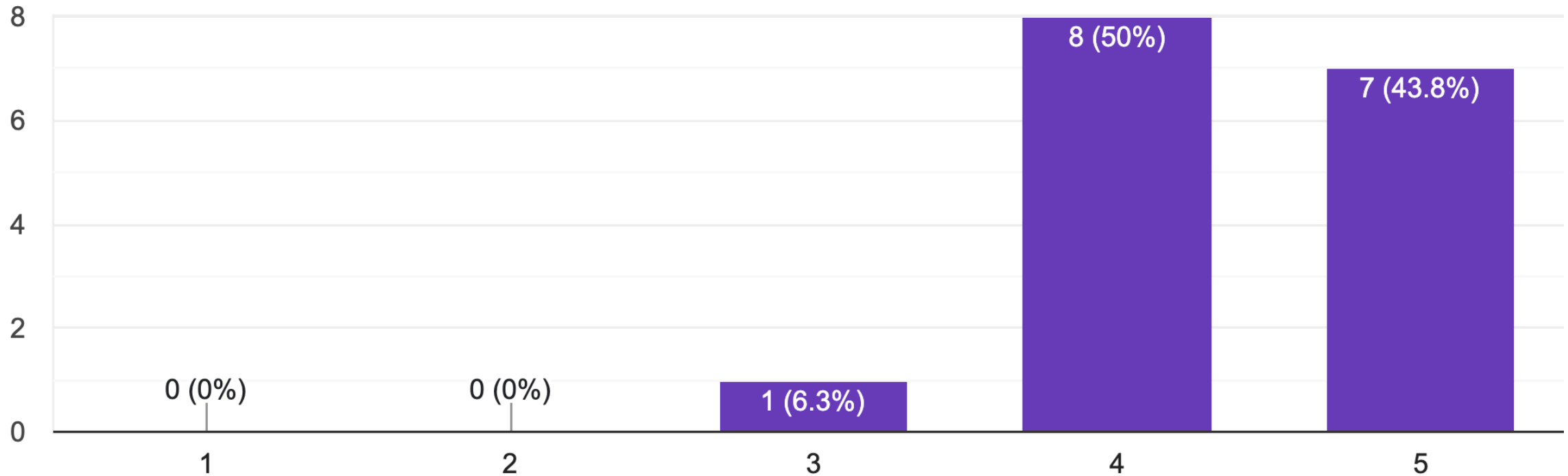
16 responses



FRC – Content Relevance

On a scale of 1 to 5, how would you assess the relevance of the content in the Final Report Cards?

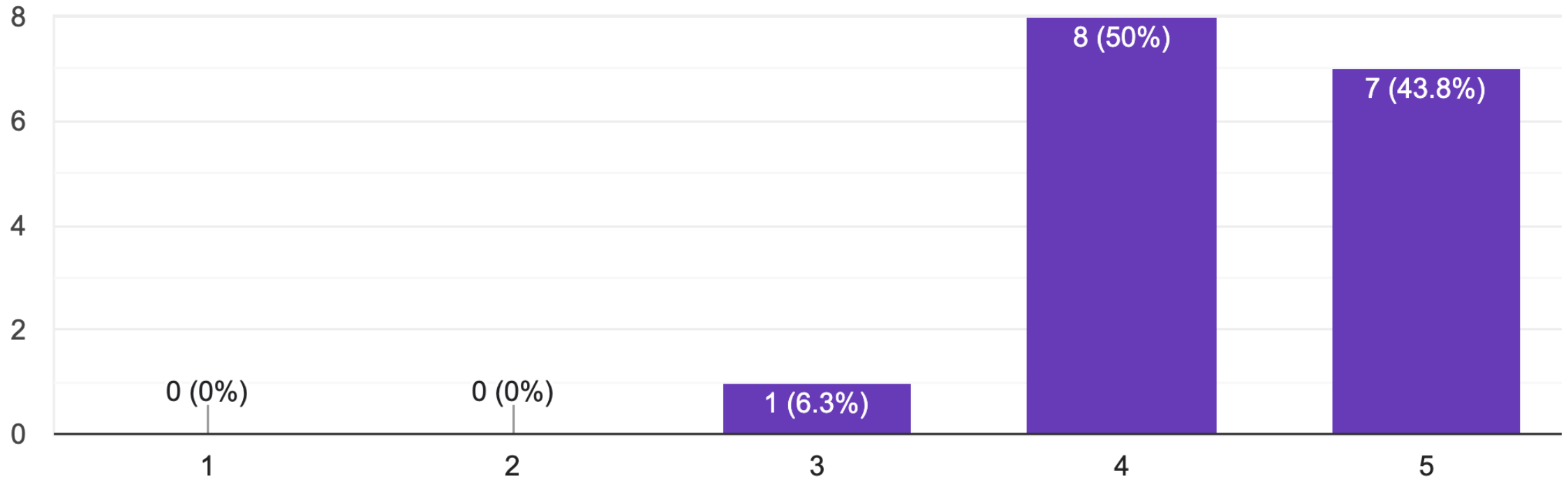
16 responses



FRC – Presentation

On a scale of 1 to 5, how would you rate the formatting and appearance of the Final Report Cards?

16 responses



Collaborator Feedback



This was our organization's first Annual Review. Kaori and Anika led the meeting smoothly and were able to address all our questions. The comments provided in our SOPs were especially helpful and will ensure we can make adjustments moving forward. Thank you all for your efforts!

I felt that this year's review process was much more conversational and not so much "cookie cutter". Each organization has unique circumstances, and it was most helpful for me to see that you were seeing that. Thank you!



Lessons Learned and Next Steps



Lessons Learned

- Standardization of the annual review process enhanced clarity, consistency and fairness.
- Program guidelines will require incremental updates to support continuous improvement.
- Program growth and participant feedback indicate a strong acceptance and value of the service.
- Post-annual review surveys should remain part of the annual review cycle to support ongoing quality improvement.

What's Next?

- Short-Term:
 - Standardizing turnaround time targets
 - Improve tracking and visibility
 - Strengthening onboarding documentation
- Long-Term:
 - Increasing process automation and efficiency
 - Improve scalability of the certification program
 - Continue strengthening structured quality practices

Thank You

North Carolina – USA



300-2530 Meridian Parkway
Durham, NC 27713



1 (844) 312-7337



info@brevitas.us



www.brevitas.us

Ontario - CANADA



24-70 East Beaver Creek Rd
Richmond Hill, ON L4B 3B2



1 (647) 689-7758